



Installing the Universal Printer Driver Client

The purpose of the Universal Printer Driver Client is to allow you to print from PDM's Terminal Server to your local printer regardless of printer make and model. The client is necessary in that during log on to the Terminal Server; the client tells the server what kind of printers you have so the server may communicate with them. These instructions will aid you in the installation of the client software.

Note: Whether you are installing for the first time or upgrading from a previous version, the steps are the same. Please follow the steps in this document for either case.

Supported Operating Systems:

- Windows XP Professional Service Pack 2 or higher service pack.
- Windows Vista Business Edition
- Windows Vista Enterprise Edition
- Windows Vista Ultimate Edition

No other operating systems are supported including Home Editions of Windows XP and Windows Vista.

To begin installation, proceed to the next page.

Step 1: Be certain you are logged out of the Terminal Server and all other programs are closed except Internet Explorer.

You cannot be logged in to the Terminal Server while installing the Universal Printer Driver Client. Also, other open programs may interfere with installation.

Step 2: Download and run the client software from PDM's website

With Internet Explorer, perform the following:

- Go to <http://www.prodatamgmt.com/Resources/Resources.htm>
- In the center of the Resources page, find the section for the Tricerat Universal Printer Driver. Click on the Download link to begin.



PDM
Professional Data Management, Inc.

Home
About
Services
Resources
Potential Clients
HIPAA
FAQ
Contact

Client Resources

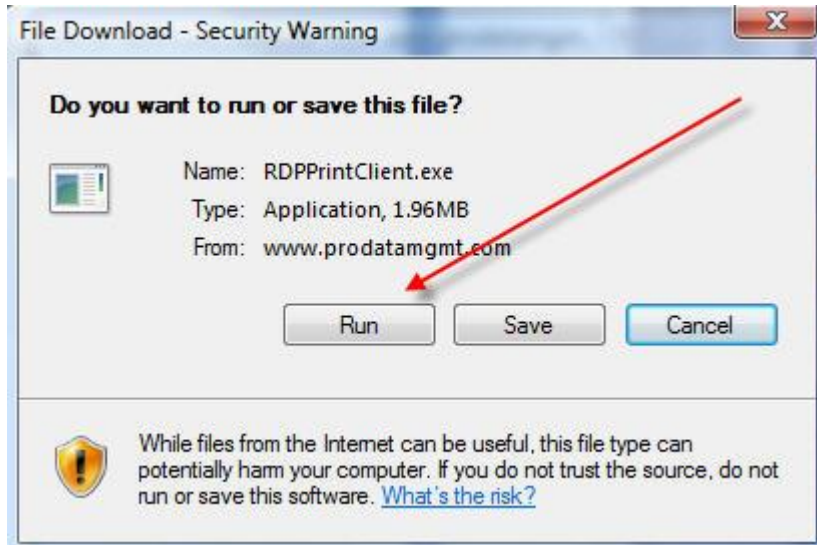
The resources below are provided as a service for our clients. If you would like more information, please see the Services page or Contact Us.

Downloads

- Tricerat Universal Printer Driver Client for Microsoft Terminal Services
This small software client allows seamless printing from our Terminal Server to your local printer.
 - Installation Instructions (requires Adobe Reader)
 - [Download](#)
- Rhinosoft FTP Voyager
This secure FTP software allows our clients to upload scanned EOB and other files to us securely over the Internet. We provide 128-bit industry standard encryption for all transfers. After installation you will need to Contact PDM for your free unlock code.
 - Installation Instructions (requires Adobe Reader)
 - Download

[Home](#) | [About](#) | [Services](#) | [Resources](#) | [Potential Clients](#) | [HIPAA](#) | [FAQ](#) | [Contact](#)

- You will now be asked what to do by Windows. Choose RUN to begin the installation immediately after download.

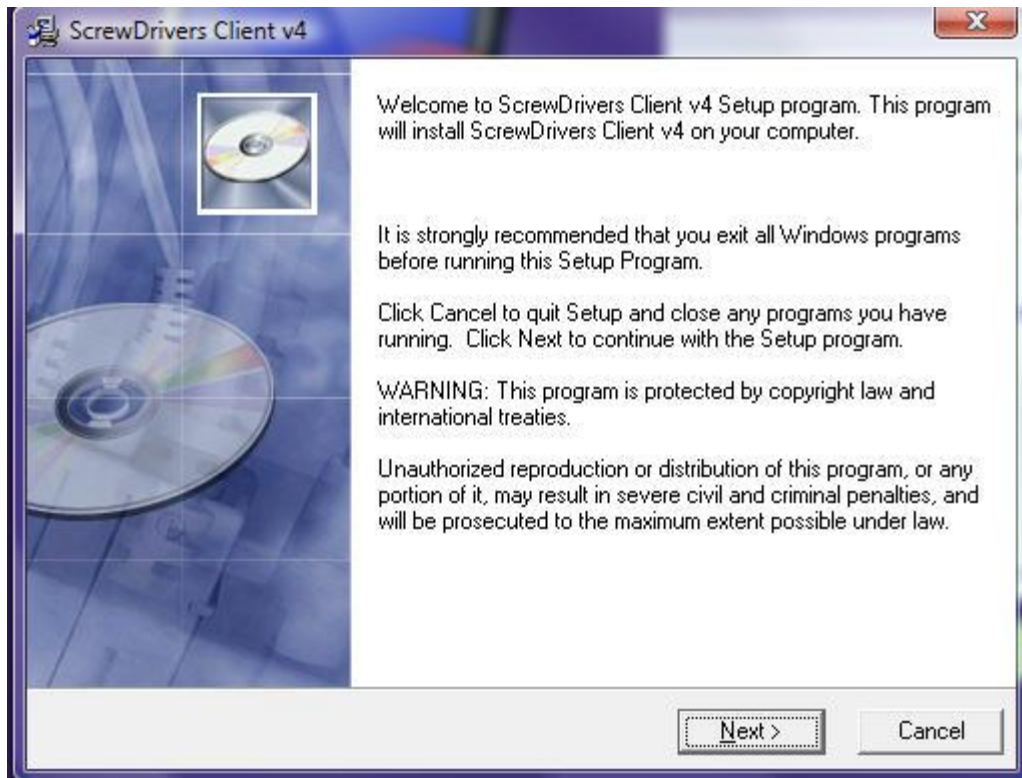


- Once the file is done downloading, installation will automatically begin.

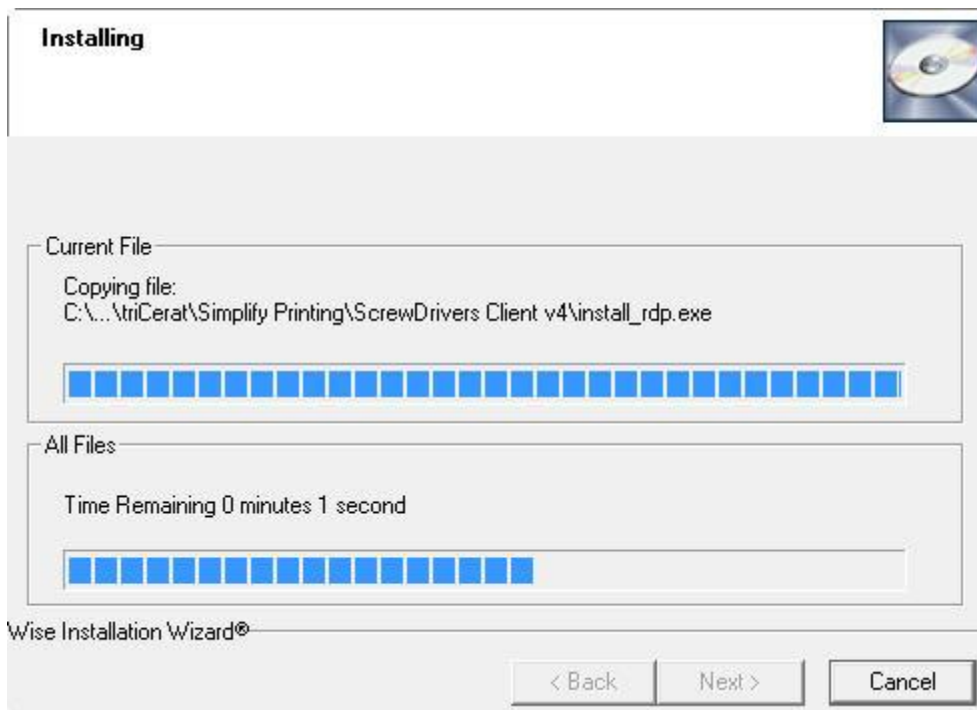
Step 3: Installation of the Universal Printer Driver Client

Once downloading is complete, the installation will automatically begin. Perform the following:

- At the welcome screen, click NEXT.



- Click NEXT again on the screen that says IMPORTANT INSTALLATION NOTES.
- Click NEXT on the screen that says START INSTALLATION.
 - The installer will now begin copying files.



- When the installer is done copying files, click FINISH to complete the installation.

If you have any issues printing from our Terminal Server, please don't hesitate to call us at 919-751-9120.

Thank You!

End Document.